



Covid-19 security and hygiene protocols

Covid-19 measures:

Given the situation we are all facing, Redondo de Guayedra believe it is necessary that you understand our way of working and the hygienic and sanitary measures we will be undertaking with regard to Covid-19 in the upcoming months.

Our action protocol will be as follows:

- The lodgings are perfectly vented and disinfected so that your stay is safe. We have put special attention to the disinfection of doorknobs, handles, faucets as well as places and objects which might have been manipulated.
- All the staff who enter the rooms, including the cleaning personnel, are obliged to wear FFP2 masks and gloves.
- Common areas are cleaned and disinfected every day.
- We have placed alcohol solutions and/or hand disinfectants in public areas for our clients to use.
- To clean and disinfect the establishment, we use products recommended by the Ministry of Health.
- To make payments we provide devices that are compatible with remote payment devices (with no direct contact)
- We clean and disinfect the terminals after each use.

Breakfast

Breakfast time: 8:30 – 10:30 breakfast is served to your table.

Restaurant

- In the mornings, we communicate the dinner menu on a board in the dining area.
- Kitchenware, cutlery and other utensils are washed in a temperature above 60 °.
- Tables in the dining area, garden and terrace respect the distancing rules.
- Tables and chairs are disinfected after each use.
- Due to the necessity to reduce the seating capacity, we would be grateful for your punctuality.

How should our clients cooperate

- Respect the security distance
- Use the alcohol solutions that we provide at your disposal at the entrance of the facilities.
- You should not share with other clients or employees any objects if it is not necessary, and if you do it, you should disinfect the object before and after it has been used. In all cases, act with the greatest prudence, and in case of any doubt, ask our personnel. If you have any doubts, avoid taking any risk.
- Due to the disinfection process, cleaning services after check out require more time. It is therefore very important that you consciously respect the check-out time.

Thank you in advance for your cooperation.

Redondo de Guayedra Team